August 6, 2012

Postal Regulatory Commission 901 New York Avenue NW, Suite 200 Washington, DC 20268-0001

Re: Docket No. MC2012-26 -- Post Office Box Service Enhancements

To the Commission:

MAIL BOXES ETC., INC. (MBE), a Delaware Corporation, licenses its retail business system and certain marks, including "The UPS Store," to independently owned and operated franchisees. Currently, MBE as franchisor has granted franchise rights to over 4,000 franchisees in the United States. As part of its service offerings, each franchise location operates as a Commercial Mail Receiving Agency (CMRA), which competes with the Postal Service's P.O. Box service. These franchise locations have been operating as CMRAs and offering certain postal products since 1980.

Over the years, MBE has maintained a working relationship with the Postal Service. From time to time MBE has discussed with the Postal Service the difficulties for a business operating as a CMRA that arise from certain postal regulations. These include but are not limited to the inability of a CMRA customer to use a change of address form once it contracts to receive mail through a CMRA.

The Commission has received numerous comments in this docket from various businesses operating as CMRAs, including from many of our franchisees. These comments cover areas of opposition to the proposed enhanced PO Box services and the rationale for that opposition.

MBE respectfully submits that if the Commission allows the Postal Service to compete with private industry (CMRAs) in a different manner than it has in the past, the Commission should take those steps necessary to ensure that the Postal Service does not have an unfair competitive advantage over private industry (e.g., by providing delivery on Saturday to its own PO Boxes but not to CMRAs should Saturday delivery otherwise be eliminated).

We appreciate the Commission's review of these matters.

Sincerely,

Don Higginson

Senior Vice President Franchise Services Mail Boxes Etc., Inc.

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